4240 6845 IT-Helpdeskmitarbeiter (m/w/d) - Flexible working hours and mobile office in coordination|Innovative company  
  
company profile  
Interested in a new challenge in IT support  
  
area of ​​responsibility  
  
-Independent fault acceptance by telephone, e-mail or remote tools and recording of inquiries in the ticket system  
-Error analysis and problem solving for Microsoft Windows, MS Office products and telephony  
- Carrying out error diagnostics remotely and/or on site and being responsible for troubleshooting  
-Supporting users in setting up and using computers and mobile devices  
-Internal coordination within the IT department regarding IT application and teamwork  
  
requirement profile  
  
-Completed training ideally in the IT sector and/or professional experience in the IT service desk/support desirable  
- Good general knowledge of IT (hardware and software)  
-Service and advice orientation by phone, in person and remotely with a hands-on mentality  
- Independent and structured way of working and working in a team  
-Experience in fault acceptance / customer service  
-Confident communication in German and good knowledge of English  
  
Compensation Package  
  
-An attractive salary package  
-Great employee offers  
-Advanced training opportunities  
-Flat hierarchies Service technician - IT None 2023-03-07 15:59:14.899000